

**"Courteous and helpful as usual!!! I always have a positive experience when I need to contact ITD to resolve a problem."**

Cass County Child Support Enforcement  
Fargo

**"Very helpful! And patient! I am 'technologically challenged' and I appreciate the assistance so much! Thank you"**

Minot State University  
Minot

**"I appreciate the immediate attention to this issue, this will benefit our customers, and it will eliminate the extra support/resource time from the Service Desk. Much Thanks! :-)"**

Information Technology Dept.  
Bismarck

**"Always appreciate the very prompt service received when there is a problem or we need something special done and today's incident was handled just as expediently as usual. Thank you!!!"**

Human Services, Dept. of  
Bismarck

**"thank you so much for such a quick resolution to the problem. Great response time, very much appreciated!"**

State Hospital, ND  
Jamestown

**"Everything corrected in a single telephone call. That's good service"**

Veterans Affairs, Dept. of  
Bismarck